

Renaissance

Issue 25
March 2025



KEEPING THE MOMENTUM GOING

Mr Yong Yih Ming
Chief Operating Officer, IHH Healthcare Singapore
Chief Executive Officer, Mount Elizabeth Hospital

Dear Colleagues

As the assets are being unveiled and the pieces finally coming together, Mount Elizabeth Hospital (MEH) has received some substantive local, regional and global media coverages since we broke wall on 03 January 2023.

In this edition, I'll provide an update on:

- (1) Project Renaissance in the News
- (2) Unveiling of New Clinical Laboratory
- (3) Unveiling of Radiology Complex (Phase 2)
- (4) Unveiling of LizWorld (Phase 2)



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Project Renaissance Newsletter

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PROJECT RENAISSANCE IN THE MEDIA

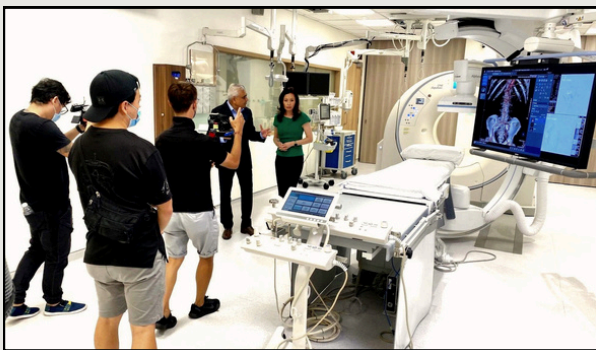
Saturday, 01 March 2025

CNBC MANAGING ASIA EXECUTIVE INTERVIEW WITH IHH HEALTHCARE GROUP CEO, DR PREM KUMAR NAIR

In a recent interview on CNBC Managing Asia in March 2025, our Group CEO Dr Prem Kumar Nair spoke with anchor Christine Tan about IHH Healthcare's growth plans and how we are transforming patient care as a global healthcare ecosystem player.

The interview was filmed on location at MEH and featured our new assets like the Ambulatory Care Centre (ACC) at The Heeren, the Magnolia Suite in Ward 5B, the state-of-the-art Angiography Suite, our AI fall prevention system and patient infotainment system – LizWorld.

Our new Rehab Robotics Centre and Eliz Robots in our new Endoscopy Centre were also showcased.



Dr Nair sharing about how investments in new clinical technologies can improve patient outcomes and value at the new Angiography Suite.



Dr Nair showcasing the LizWorld Webapp and Infotainment system at Magnolia Suite in Ward 5B.



Christine Tan with Dr Nair at MEH's ACC at The Heeren that houses our Fertility Centre and Haematology & Stem Cell Transplant Centre.

From introducing Southeast Asia's first AI-powered Angiography CT system, to integrating smart and digital features in the hospital's newly renovated wards, along with the introduction of automation into operations management – these are just a few ways we are enhancing value and patient experience at Mount Elizabeth Hospital.



Catch the full episode here: https://lnkd.in/gz_pWr7E

Mount Elizabeth Hospital

Project Renaissance in the News

The **JakartaPost**

Friday, 03 January 2025



Media visit to our Rehab Robotics Centre & Ambulatory Care Centre at The Heeren



Project Renaissance was a main feature in The Jakarta Post on 3 January 2025. Elly Burhaini Faizal covered a broad overview of the redevelopment of MEH and the improved value we would bring to our patients through treatment options, patient experience and technological investments, while establishing a sustainable healthcare for future generations of patients.

The Indonesians were introduced to our Orchard Campus and suite of patient services that were enhanced with innovations and new technology investments in robotics, A.I. and A.R. assisted treatment, diagnostics and rehabilitation options at our Radiology, Radiation Oncology, Fertility and Rehabilitation departments.

This article was published in thejakartapost.com with the title "Singapore hospital invests in bed capacity, technology".

Source of the article: <https://lnkd.in/gHaD2KtQ>



The Straits Times

Wednesday, 04 January 2023

Wednesday, 04 January 2023, The Straits Times In the News

On 04 January 2023, Joyce Teo of The Straits Times covered an overview of Project Renaissance and what it set out to achieve. It featured the investment objectives and some of the key features of the project.

Wall-breaking Ceremony on 03 January 2023, at the former UOB site, which was the first location to be re-purposed and now serves as the new Outpatient Laboratory.



THE STRAITS TIMES
SINGAPORE

Mt Elizabeth to be renovated, with more single rooms

All two-bedded rooms will be removed, project to take three years to conclude

The renovation at Mount Elizabeth Hospital will take place in phases so that major clinical services can continue. A wall-breaking ceremony was held on Sunday. PHOTO: HUIJIAN LEE/STP

Joyce Teo
Senior Health Correspondent

Mount Elizabeth Hospital, a private healthcare facility that opened in Orchard in 1979, will undergo its first major refurbishment as well as add 50 per cent more single rooms to meet rising local and international demand, the hospital's owner, IHH Healthcare Singapore, said on Tuesday.

Mount Elizabeth Hospital, one of four hospitals under IHH Healthcare Singapore, currently has 345 beds, including 82 in single rooms. As it adds another 50 single rooms, it will remove all two-bedded rooms, which will result in an overall capacity of 245 beds.

It held a wall-breaking ceremony on Tuesday to mark the start of the \$350 million, five-year project named "Renaissance". The project, which will take three years to complete, is partly funded by Parkway Life Re, said IHH Healthcare Singapore.

The renovation will take place in phases so that major clinical services can continue. To minimise disruptions, services may be temporarily relocated to other parts of the building or, where necessary, deconcentrated at Mount Elizabeth Hospital's sister hospitals under IHH Healthcare Singapore, it said.

Talks about the refurbishing project started in 2017, but it was delayed due to Covid-19, said Mr Yong Yik Ming, chief executive of Mount Elizabeth Hospital. More single rooms are being added because of the tremendous increase in demand for them in the past few years, he said.

"Singaporeans have their financial plans, and they have their risks, so they are able to afford single rooms, whereas in the past, two-bedders and two-bedders saw higher demand," said Mr Yong.

"There is a very little need for two- or four-bedders over time because some of these (rooms) can be provided at government hospitals, but we are also evolving, to be able to provide the privacy and the kind of experience that our patients really want."

Before the pandemic, some 30 per cent to 40 per cent of Mount Elizabeth Hospital's patients came from overseas, said Mr Yong. This number is now at 20 per cent, but the hospital expects it to rise.

The hospital's public-facing areas will be refreshed. There will be a new drop-off point and lobby. On top of equipment and technology upgrades, significant infrastructure improvements will be made to the mechanical, electrical and fire protection systems, said Mr Yong.

"More importantly, the hospital's clinical assets and backbone will be significantly redesigned around the needs of our patients and staff while ensuring better connectivity, safety and privacy," he said.

"Expansions in our emergency department and many of our specialist and outpatient treatment centres, as well as improvements in our ward configurations, will be carried out for better workflow, comfort and overall patient experience."

Project Renaissance will also launch the Mount Elizabeth Hospital Campus Masterplan, under which certain healthcare services will be moved to adjacent buildings. For example, Mount Elizabeth Fertility Centre and Haematology and Stem Cell Transplant Centre will be relocated to The Forum in the second quarter of 2023.

These centres typically require less clinical support from the hospital and can be relocated to allow consolidation and expansion of inpatient hospital-based clinical services. Mr Yong added that this would allow patients to work treatment in a non-hospital setting.

Dr Pratik Kumar, CEO of IHH Healthcare Singapore, said: "The hospital has provided top-notch care to our patients. Project Renaissance aims to ensure that we are well-placed to continue providing this level of care, with state-of-the-art facilities and expanded services once the renovations are complete."

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LEVEL 2

Unveiling

Clinical Laboratory



08 March 2025

Our new Clinical Laboratory houses modern systems designed to simplify diagnostics and improve patient outcomes across key disciplines, including immunology, clinical chemistry, point of care, haematology, blood transfusion medicine, microbiology and molecular diagnostics, including a negative pressure microbiology room. This adds on to the Outpatient Laboratory that was unveiled at the Medical Centre in May 2023 and when combined, is thrice the size of its predecessor. It now incorporates a public viewing gallery too.

Ribbon Cutting
by
the IHH
Healthcare,
IHH Healthcare
Singapore and
Parkway
Laboratory
Services (PLS)
Senior
Management.



Opening Address
by Ms Faye Ting,
CEO, PLS



Parkway Laboratory Services (PLS)



Pineapple Rolling by IHH Healthcare Group Chief Corporate Officer, Ashok Pandit together with the MEH and PLS management teams.

Unveiling Radiology Complex (Phase 2)



08 March 2025



Radiology Complex (Phase 2) aggregates modalities from four different locations. It now hosts our two CT scanners including the Photon-Counting CT, Extracorporeal Shockwave Lithotripsy (ESWL), exercise stress echocardiography, mammography and X-ray machines. These additions complement Phase 1's Angiography Suite, which was unveiled in August 2024 and showcased our state-of-the-art Angiography CT and Single-Plane Angio. Later in 2025, Phase 3 will amalgamate more modalities, including the Bi-Plane Angio to form a completely unified department.

Opening Addresses by
Ms Tan Yujuan
(CEO, Parkway Radiology &
MediCentre),
Dr Peter Goh
(Group Medical Director, Parkway
Radiology) and
Dr Eugene Liu
(Medical Director, MEH Radiology).



Ribbon Cutting by IHH Healthcare Singapore and Parkway Radiology Management



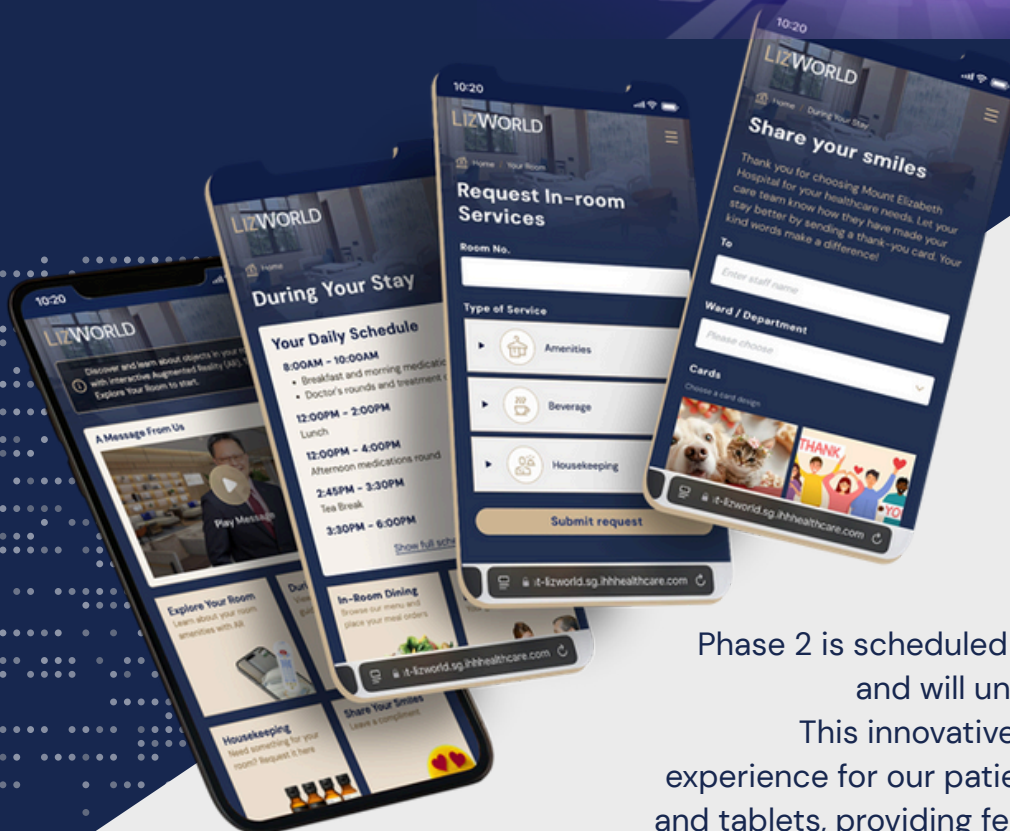
Pineapple Rolling by Team Radiology



Team Radiology

Introducing Mount Elizabeth Hospital's LizWorld WebApp

LizWorld made its debut to our patients in the new wards on 18 June 2024. It is a revolutionary patient infotainment system designed to enhance patient experiences, engage them in medical information and streamline work processes for our nurses and non-nursing staff by creating a self-help environment for patients.



Mr Roy Wee (Head of Digital Products & Services, IHH Healthcare Singapore) introducing LizWorld to Dr Nair in December 2024.

Phase 2 is scheduled to launch on 02 April 2025, and will unveil the **LizWorld WebApp**.

This innovative application will elevate the experience for our patients on their mobile phones and tablets, providing features such as self ordering of meals and utilising Augmented Reality (AR) to help navigate and access clinical and personal comfort functionalities within the patient room.