

Renaissance

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UNVEILING FOUR NEW ASSETS

Mr Yong Yih Ming
Chief Operating Officer, IHH Healthcare Singapore
Chief Executive Officer, Mount Elizabeth Hospital

Project
Renaissance
Newsletter

Dear Colleagues

Project Renaissance is still in progress, and we still have various key assets to unveil leading up to the end of 2025 at Mount Elizabeth Hospital (MEH).

In this edition, I will provide updates on the following assets:

1. Admissions & Cashier (Business Office)
2. Mount Elizabeth Hospital Carpark Lobby
3. Outpatient & Main Pharmacy
4. Day Surgery Operating Theatre (DSOT)



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Business Admissions & Cashier Office

Our newly renovated Business Office officially reopened on 28 August 2025, as an extension of our reconfigured Grand Lobby. This fresh space includes improved workflows designed to streamline pre-registration, bedside admissions, financial counseling, and payment. Additionally, it is conveniently located next to the new Elizabeth and Victoria Lounges, as well as the Pharmacy.



SERVICES AT THE BUSINESS OFFICE

- Pre-Registration & Admissions for Inpatient & Day Surgery
- Cashier and Payment Services
- Dedicated Insurance Desk for inquiries related to insurance

Operating Hours

Monday to Friday: 9.00am to 5.00pm

Email: meh.businessoffice@mountelizabeth.com.sg

Contact Number: 6731 2240



28 August 2025

Official Opening Ceremony

ADMISSIONS & CASHIER



Ribbon Cutting



Group Pictures



Opening & Blessing of the new office by our Corporate & Hospital Management Team

Mount Elizabeth Hospital

NEW

DROP OFF

POINT

Level 1



New Carpark Lobby at Mount Elizabeth Hospital – Level 1

A brand-new lobby and drop-off area at MEH, designed to enhance safety for both vehicles and pedestrians. This modern lobby has been developed from the previous open-air car park spaces, which included portions of the former Nuclear Medicine and Security Office areas. It will also serve as the main route for crossing over to Paragon in the future.

Once the adjacent renovations are fully completed, there will be a more direct pathway leading from the public carpark to this lobby, facilitating smoother movement for both staff and visitors between Level 1 & 2.

The new lobby was officially unveiled on 26 September 2025.



26 September 2025

OFFICIAL OPENING

Mount Elizabeth Hospital Carpark Lobby



Ribbon Cutting



Group Pictures



Celebration with staff



Level 2

PHARMACY

Outpatient & Inpatient

Our Hospital Pharmacy officially reopened on 26 September 2025, featuring a larger and integrated space located at Level 2, adjacent to the Business Office.

It will commence operations in this new location starting from 6 October 2025.

At the same time, our Pharmacy Admixture Service (PAS) will also return and resume its operation within this new Pharmacy premises. With this transition, we are pleased to reinstate the provision of pharmaceutical compounding services at MEH, which includes but is not limited to:

- Inpatient chemotherapy
- Inpatient/Outpatient Total Parenteral Nutrition (TPN)
- Compounded eye drops and cytotoxic eye preparations
- IV hazardous drugs (eg. Cymevene Injection, Prograf Injection etc)
- IV admixtures (eg. NICU antibiotics, renal cocktails etc)

Additionally, we would like to introduce our new capabilities:



Vertical Carousel Storage System

First to receive in Southeast Asia

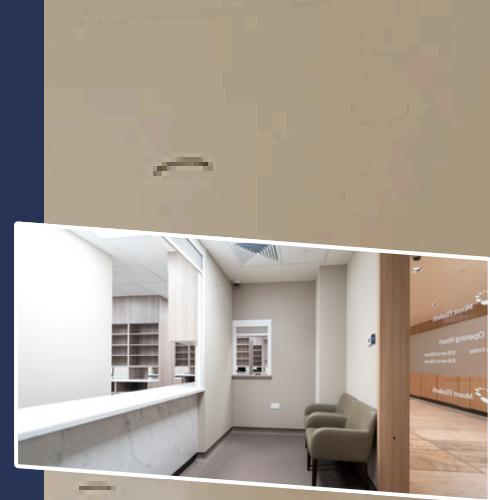
- Increased Storage Capacity: Offers up to 50% more SKUs compared to traditional shelving.
- Enhanced Safety features: light-guided picking feature to improve packing accuracy.



Athos uniPACK

One of the first to receive in Singapore

- Automatic packaging: Capable of packing loose tablets or blister-pack tablets, vials and ampoules.
- Highly efficient: Process up to 1500 sachets/hour.



Pharmacy Service Counter



Admixture Clean Room



Storage



Work station



Inpatient Services:
Available 24 hours

Outpatient Services:
Operating Hours
Mon – Fri: 8.30am – 6.00pm
Sat: 8.30am – 2.00pm
Sun & PH: 8.30am – 12.00pm

Official Opening Ceremony

26 September 2025



PHARMACY



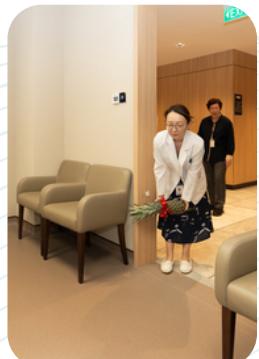
Opening Speech by Head of Pharmacy Services Mr Lim Heng Seng



Opening Speech by HOD, Ms Chua Hui Ling

Ribbon Cutting

Group Picture



Blessing of the new area

OPERATING THEATRE

1 & 2



OT touchscreen control panel



New Operating Theatre



New Layout

On 26 September 2025, we unveiled our new Day Surgery Operating Theatre.

This facility is now seamlessly integrated with the Major Operating Theatre, forming a unified Operating Theatre complex within the newly configured high-intensity Level 3 area, which includes the Intensive Care Units (ICUs), Neonatal Intensive Care Unit (NICU), Delivery Suite and Ward 3C (Day Surgery Centre).

Additionally, we are in the process of renaming all the theatres.

This upgrade introduces 2 new theatres to our existing 12 and with 2 already at The Heeren, bringing our total number of operating theatres at MEH to 16. We anticipate further additions in 2026 as part of our Campus Strategy.



26 September 2025

OFFICIAL OPENING CEREMONY

OPERATING THEATRE



Ribbon Cutting



Group Pictures



Opening Speech by DON Sr Khor Joo Ling



Blessing of the new area

Refreshments



Performance by staff from OT